

Whitman Public Library Hotspot Policy

Purpose

In keeping with the Library's mission to provide access and educational resources, Whitman Public Library Whitman Public Library provides mobile hotspot devices using Verizon for use with a patron's own devices.

Terms and Conditions

A "hotspot" consists of the mobile wireless hotspot device itself, as well as its charger and case. By using the hotspot the patron acknowledges that they are subject to and agree to abide by the Library's Computer Use Policy (available online and upon request) and the following conditions:

Hotspots can be placed on hold online at whitmanpubliclibrary.org.

In order to borrow a hotspot, patrons must be 16 years of age or older, and be a Whitman resident with an OCLN Library card in good standing. At the time of checkout, the borrowing patron must present a photo identification matching the reservation used to reserve the hotspot. The patron must sign the Library's Hot Spot Agreement before a hotspot can be checked out. Only one hotspot may be borrowed on a patron's account at a time. The loan period for hot spots is 14 days with no grace period and no renewals.

The Library will accept holds on the hotspot. The Library may cancel the remainder of the reservation if the hotspot has not been checked out by the third day of the reservation.

Overdue hotspots will be deactivated at closing if not returned the day the hotspot is due. All hotspots must be returned to the Whitman Public Library staff during normal business hours. They may not be returned in the book drop or any other library. The hotspot will not be considered returned until all components of the hotspot are returned.

Patrons are required to provide their own Wi-Fi enabled equipment. The Library cannot guarantee a particular device will work with the Library's mobile hotspot. Library staff is not permitted to configure or troubleshoot problems related to the patron's hardware, software or configurations.

Patrons use this service at their own risk. The Library is not responsible for any personal or financial information that is compromised or for any damages, alterations, or interferences with patron's devices or data files resulting from use of the wireless network. Deliberate altering of any files or modifying the configuration of Library-owned equipment is strictly prohibited. A hotspot can provide internet access for up to 15 devices.

The policy prohibits abusive, offensive and illegal activities while using the Library's hotspot device.

Parents/guardians are responsible for the use of the hotspot by minors.

The Library does not guarantee that the wireless network will be available and the Library not responsible for outages and/or network connectivity issues.

Patrons are responsible for the device and any damage or loss, including theft, will be charged for full replacement cost. Severity of the damage and replacement costs will solely be determined by Library staff. Hotspots and components are checked for completeness before and after checkout by Library staff.

Hotspots must be kept in a temperature controlled environment (not left in vehicles or in extreme temperatures).

Library staff reserve the right to revoke hotspot borrowing privileges where a patron has not followed this policy.